



**City Council Agenda Item  
Staff Report**

CITY OF SAN BRUNO

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**DATE:** January 25, 2022

**TO:** Honorable Mayor and Members of the City Council

**FROM:** Jovan Grogan, City Manager

**PREPARED BY:** Jovan Grogan, City Manager

**SUBJECT:** Receive Written Update on the City's Response Efforts to COVID-19

**BACKGROUND:** This report is to provide an update on the City's response efforts to COVID-19, while the Emergency Operations Center (EOC) is activated. The information provided in this report is as of the time it was produced and may be subject to change.

**DISCUSSION:** San Mateo County Health provides regular COVID-19 statistic dashboards through their website, [smchealth.org](https://smchealth.org). San Mateo County Health reports as of Jan. 13, 2022 there are a total of 1,130 cases within the last 30 days in the City of San Bruno; and as of Jan. 18, 2022 approximately 93.9% of San Bruno residents age 5+ are vaccinated. Additional statistics are attached to this report.

The Emergency Operations Center (EOC) team reviews City operations on a regular basis to ensure the existing operations are in compliance with the State/County guidelines. In the last report out to the City Council, dated Jan. 11, 2022, there were three public customer service counters that were temporarily closed: CityNet Services public counter; Finance/Utility Billing public counter; and, City Clerk's Office public counter. As of Jan. 19, two of the three counters have reopened. The CityNet Services counter has resumed hours Monday through Friday from 8:00 AM to noon, except Wednesdays, 8:30 AM to noon. The Finance/Utility Billing counter located in City Hall has resumed full hours, Monday through Friday from 8:00 AM to 5:00 PM. The City Clerk's Office counter will remain closed through January 24, 2022 and is expected to reopen on the 24th. In addition, the Public Works and Community and Economic Development Departments have consolidated their public counters in City Hall, with assistance available for both Departments at one counter, Monday through Friday from 8:00 AM to 5:00 PM. Service for these two Departments remain available at a reduced capacity to support active and planned construction activity. Police, fire, and other emergency responses services are not affected.

City services remain available online at [sanbruno.ca.gov](https://sanbruno.ca.gov) or by phone at (650) 616-7058.

**TESTING**

COVID-19 testing remains important and is in really high demand right now. Most testing sites are not accepting walk-ups, and it is recommended to find out or make an

appointment before heading out to the site. As a reminder, residents should not visit hospital emergency departments only for COVID-19 testing.

COVID-19 testing opportunities:

- No-cost City of San Bruno/Curative testing site @ Narita Plaza: [cur.tv/sanbruno](https://cur.tv/sanbruno) or (888) 702-9042
- No-cost County testing sites located throughout San Mateo County: [smcgov.org/testing](https://smcgov.org/testing)
- Check with your health care provider to see what testing options are available
- State testing sites: [covid19.ca.gov/get-tested](https://covid19.ca.gov/get-tested) or (833) 422-4255
- Free at-home COVID-19 tests from the federal government: [special.usps.com/testkits](https://special.usps.com/testkits)

Delays have been reported in the turnaround of testing results and the delays are closely attributed to high testing demand and staffing disruptions. It is recommended that anyone who may experience symptoms or not feel well, to stay home and avoid contact with others to help prevent the spread of COVID-19.

**FISCAL IMPACT:** There is no fiscal impact.

**ENVIRONMENTAL IMPACT:** There is no environmental impact.

**RECOMMENDATION:** Receive Written Update on the City's Response Efforts to COVID-19

**ALTERNATIVES:** The City of San Bruno's Emergency Operations Center remains activated and there are no alternatives proposed at this time.

**ATTACHMENTS:** 1. San Mateo County Health Department COVID-19 Data Dashboard Snapshots.